

Uniform Shop Frequently Asked Questions

When is the Uniform Shop Open?

The Uniform Shop is open every Tuesday morning from 8.30am – 9.30am.

There are times where the shop will be open for additional days (ie: change of seasons) and these dates will be communicated via the school website.

How do I purchase items if I can't make it to the Uniform Shop on a Tuesday morning?

We accept online orders via QKR! Any online orders received by 8.00am Tuesday morning will be delivered to your nominated child's classroom on Tuesday.

What happens if my child doesn't receive their order to their classroom?

If you have made an order prior to 8.00am Tuesday morning, and your child has not come home with it, please check with their teacher if the order is in their classroom.

Should you still have not received it, please email uniformshopbbps@gmail.com and we will respond to you as soon as possible.

Do you accept cash?

No, unfortunately not (no exceptions). We accept all major credit cards / EFTPOS cards only.

Do you accept pre-loved uniforms?

Yes please! We have a thriving second hand uniform rack and we love receiving items that are in good condition. Please ensure your pre-loved uniform has been washed before bringing it in – thanks!

Can cash be used to purchase items from the second-hand rack?

No, unfortunately not (no exceptions).

What happens if I need to swap the size of an item I have purchased?

We are *always* more than happy to swap sizes. Just come in and see us. Please ensure your items are in the correct packaging with all tags attached along with a copy of your receipt (received via email, text message or QKR receipt).

Can I still purchase or wear the yellow polo shirts?

The school uniform now consists of the navy & yellow polo top (available in both cotton and poly cotton). Yellow polo tops should not be worn from January 2018.

All remaining yellow polo shirts were donated to charity at the end of December 2017.